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Attorney Docket No.: 019287-0317333
Supplemental Information Disclosure Statement

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANTS : Mark W. SYLOR *et al.* CONFIRMATION No.: 9534
SERIAL NUMBER : 09/988,976 EXAMINER: Cao H. Nguyen
FILING DATE : November 19, 2001 ART UNIT: 2173
FOR : INTERACTIVE HIERARCHICAL STATUS DISPLAY

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

Sir:

Pursuant to the duty of disclosure under 37 C.F.R. §§ 1.56, 1.97 and 1.98, Applicants hereby make of record in the above-identified application the documents listed on the attached Form PTO-1449.

Applicants have listed publication dates on the attached PTO-1449 based on information presently available to the undersigned. However, the listed publication dates should not be construed as an admission that the information was actually published on the date indicated.

This Supplemental Information Disclosure Statement is being filed within three months of the filing date of a national application other than a continued prosecution application under 37 C.F.R. §1.53(d), or within three months of the date of entry of the national stage as set forth in 37 C.F.R. §1.491 in an international application, or before the mailing date of a first Office Action on the merits, or before the mailing date of a first Office Action after the filing of a

request for continued examination under 37 C.F.R. §1.114. No certification or fee is required.

37 C.F.R. §1.97(b).

Documents C, D, E, and G were cited in a search report by a foreign patent office in a counterpart Japanese application. Documents A, B, and F were cited in a search report by a foreign patent office in a counterpart European application. Submission of English language versions of the search reports that indicates the degree of relevance found by the foreign office is provided.

It is respectfully requested that the Examiner initial and return a copy of the enclosed PTO-1449.

Respectfully submitted,


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INFORMATION DISCLOSURE CITATION IN AN APPLICATION  Form PTO-1449				Docket Number		Application Number	
				019287-0317333		09/988,976	
				Applicant(s)			
				Mark W. SYLOR <i>et al.</i>			
				Filing Date		Group Art Unit	
November 19, 2001		2173					
U.S. PATENT DOCUMENTS							
*EXAMINER INITIAL	REF	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	A	5,684,967	11/04/1997	McKenna <i>et al.</i>			
	B	5,958,012	09/28/1999	Battat <i>et al.</i>			
FOREIGN PATENT DOCUMENTS							
	REF	DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	Translations YES NO
	C	H 11250135 A	09/17/1999	Japan (Patent Abstracts of)			
	D	2000040021	02/08/2000	Japan (Patent Abstracts of)			
	E	2001005793	01/12/2001	Japan (Patent Abstracts of)			
	F	2 344 963	06/21/2000	United Kingdom			
OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)							
	G	SHIMAOKA, Masaki, <i>et al.</i> , KBSE97-36, Research Relating to Network Management Support Based on a Knowledge Base, Institute of Electronics, Information and Communications Engineers Technical Research Report, Volume 97, No. 632, March 26, 1998, pages 17-23.					
	H	"Ishikawa Diagram", printed from http://mot.vuse.vanderbilt.edu/mt322/ishikawa.htm , printed on March 23, 2001, 3 pages.					
	I	"Cause and Effect Diagram", printed from http://deming.eng.clemson.edu/pub/tutorials/qctools/cedm.htm , printed on March 23, 2001, 3 pages.					
	J	"Fishbone Diagram (Decision Process Guidebook)", printed from http://www.usbr.gov/guide/toolbox/fishbone.html , printed March 23, 2001, 2 pages.					
	K	"The Cause and Effect, Ishikawa, or Fishbone Diagram", SkyMark, printed from http://www.skymark.com/resources/tools/cause.asp , printed March 23, 2001, 2 pages.					
	L	"Cause and Effect Diagram, Ishikawa Diagram, or Fishbone Diagram", printed from http://mielsvr2.ecs.umass.edu/virtual_econ/module2/Cause_effect.htm , printed March 23, 2001, 2 pages.					
	M	"Fishbone Diagram – Technical Support", SmartDraw.com, printed from http://www.smartdraw.com/drawing/orgcharts/cool_fishbone2.html , printed March 23, 2001, 1 page.					
	N	"Fishbone Diagram; a Problem-Analysis Tool", printed from http://sites.state.pa.us/PA_Exec/Lieutenant_Governor/prime/fish.html , printed March 23, 2001, 2 pages.					
	O	"Fishbone Diagram", The Training Guide.com, Training Library, printed from http://www.thetrainingguide.com/library-index/lib-f/fishbone%20diagram.htm , printed March 23, 2001, 1 page.					
	P	SIMON, Kerri, "The Cause and Effect Diagram (a.k.a. Fishbone)", iSixSigma LLC, printed from http://www.isixsigma.com/library/content/t000827.asp , copyright 2000-2001, 3 pages.					
	Q	"NCDENR Quality Initiative Fishbone Diagram", A Problem-Analysis Tool, printed from http://quality.enr.state.nc.us/tools/fishbone.htm , printed March 23, 2001, 2 pages.					
	R	"Introduction to SPC", Chemical and Process Engineering, University of Newcastle Upon Tyne, printed from http://lorien.ncl.ac.uk/ming/spc/spc6.html , printed on March 23, 2001, 1 page.					
EXAMINER				DATE CONSIDERED			
EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP Section 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to Applicant.							